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ಮಂಗಳೂರು 575 003

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ST ALOYSIUS COLLEGE (AUTONOMOUS)

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Centre for Research Capacity Building under UGC-STRIDE

## DEPARTMENT OF COMMERCE

### CERTIFICATE

This is to certify that Abdullah Shahul Hameed (223202), Abdul Rahman Iddin (223201), Ahamed Thashreef (223205), Aldrin Aden Dsouza (223207) is a bonafide Student of II B.COM B Semester III (2022-25) Batch has undertaken a project work titled "The impact of artificial Intelligence on customer service in E-Commerce".

Date : 06/11/2023

Place : Mangalore

  
**MS. ASHEL REBELLO**  
Project Guide  
(Faculty of Commerce)

  
Head of the Department of Commerce  
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**Dr. SHOBHA**  
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