



FACULTY OF COMMERCE

ST ALOYSIUS UNIVERSITY(DEEMED TO BE UNIVERSITY)

LIGHT HOUSE HILL ROAD, MANGALORE – 575 003

CERTIFICATE

This is to certify that **MS. SHIFA NAAZ (213364), MR. SHALAN AKTHAR (213381), MR. NIHAL NISHANDH (213382), MR. MUHAMMED SHIYAAN (213383) & MS. FATHIMA TABSSUM (213384)** have successfully completed the project work on the topic titled **“A STUDY ON CUSTOMER SATISFACTION TOWARDS ONLINE SHOPPING IN AMAZON”** under my guidance. This Project Report is submitted to St Aloysius University, Mangalore as a part of Internal assessment

DATE: 25/3/24

PLACE: MANGALORE

Dr. Shobha
15-04-2024
Dr. Shobha

Head of the Department of Commerce
St. Aloysius College (Autonomous)
Mangaluru-575003

MS. Sarith Crasta
MS. SARITH CRASTA

(Project Guide)