



FACULTY OF COMMERCE

ST ALOYSIUS COLLEGE (DEEMED TO BE UNIVERSITY),

MANGALORE – 575 003

CERTIFICATE

This is to certify that CHAVIKSHA BV (213302), BISHAKHA (213303), PREETHA P MENDON (213353), RIYANA SHERAL CUTINHO (213357), SANDRIA CUTINHO (213360), SANVITHA S ANCHAN (213361) has completed the project on the topic "A COMPARATIVE STUDY OF CUSTOMER SATISFACTION IN RETAIL VS. E-COMMERCE" under my guidance. This Project Report is submitted to St Aloysius College (Deemed to be University), Mangalore as a part of a continuous assessment.

Head of the Department of Commerce
St. Aloysius College (Autonomous)
Mangaluru-575003.

DATE:

PLACE: MANGALORE

Dr. Shobha

Dehifadi
23/4/24
MS. DIPTI PADHI

(PROJECT GUIDE)