



FACULTY OF COMMERCE

ST ALOYSIUS COLLEGE (AUTONOMOUS)

LIGHT HOUSE HILLROAD, MANGALORE- 575 003

### CERTIFICATE

This is to certify that Ms. Vileesha Braggs 213572, Mr. Shazil Moideen 213573, Ms. Vinaya 213574 have successfully completed the project work on the topic titled "A STUDY ON LEVEL OF CUSTOMER GRATIFICATION WITH SPECIAL REFERENCE TO BAJAJ SERVICE CENTRE PVT LTD, VALENCIA MANGALORE "under my guidance. This project report is submitted to St Aloysius College (Autonomous), Mangaluru, as a part of continues assessment.

Project guide

Date: 30/6/2022

Signature with name and Designation

Place: Mangaluru

Seal