

FACULTY OF COMMERCE ST ALOYSIUS COLLEGE (AUTONOMOUS) LIGHT HOUSE HILL ROAD, MANGALORE – 575003

CERTIFICATE

This is to certify that MS JYOTHSNA M K (213607), KAUSHIK (213608) & NIHAL B R (213209) have successfully completed the project work on the topic titled "Customer satisfaction provided by state bank of India under the guidance of MS SARITHA CRASTA

This Project Report is submitted to Department of commerce St Aloysius College Autonomous,

Mangalore during the year 2022

30/6/2021 mangahulu A william