



DEPARTMENT OF COMMERCE

**FACULTY OF COMMERCE**

**ST ALOYSIUS COLLEGE (AUTONOMOUS)**

**LIGHT HOUSE HILL ROAD, MANGALORE – 575003**

A CUSTOMER SATISFACTION PROVIDED BY STATE BANK OF INDIA  
**CERTIFICATE**

This is to certify that MS JYOTHSNA M K (213607), KAUSHIK (213608) & NIHAL B R (213209) have successfully completed the project work on the topic titled "Customer satisfaction provided by state bank of India under the guidance of MS SARITHA CRASTA

DATE: 21/06/2022

This Project Report is submitted to Department of commerce St Aloysius College Autonomous, Mangalore during the year 2022

30/6/2022  
Mangalore

*Saritha*